

INFORMATION LETTER

DATE: **February 20th, 2018**No.: **GEN-18-070**

To: All Owners / Operators / Service Centers of
AgustaWestland AW169/AW189 /AW139 and
AW109/AW119 Series Helicopters

SUBJECT: **Approved supplier for particles material
spectrographic analysis**

Helicopters Affected: All AgustaWestland AW169/AW139/AW189
and AW109/AW119 Series Helicopters

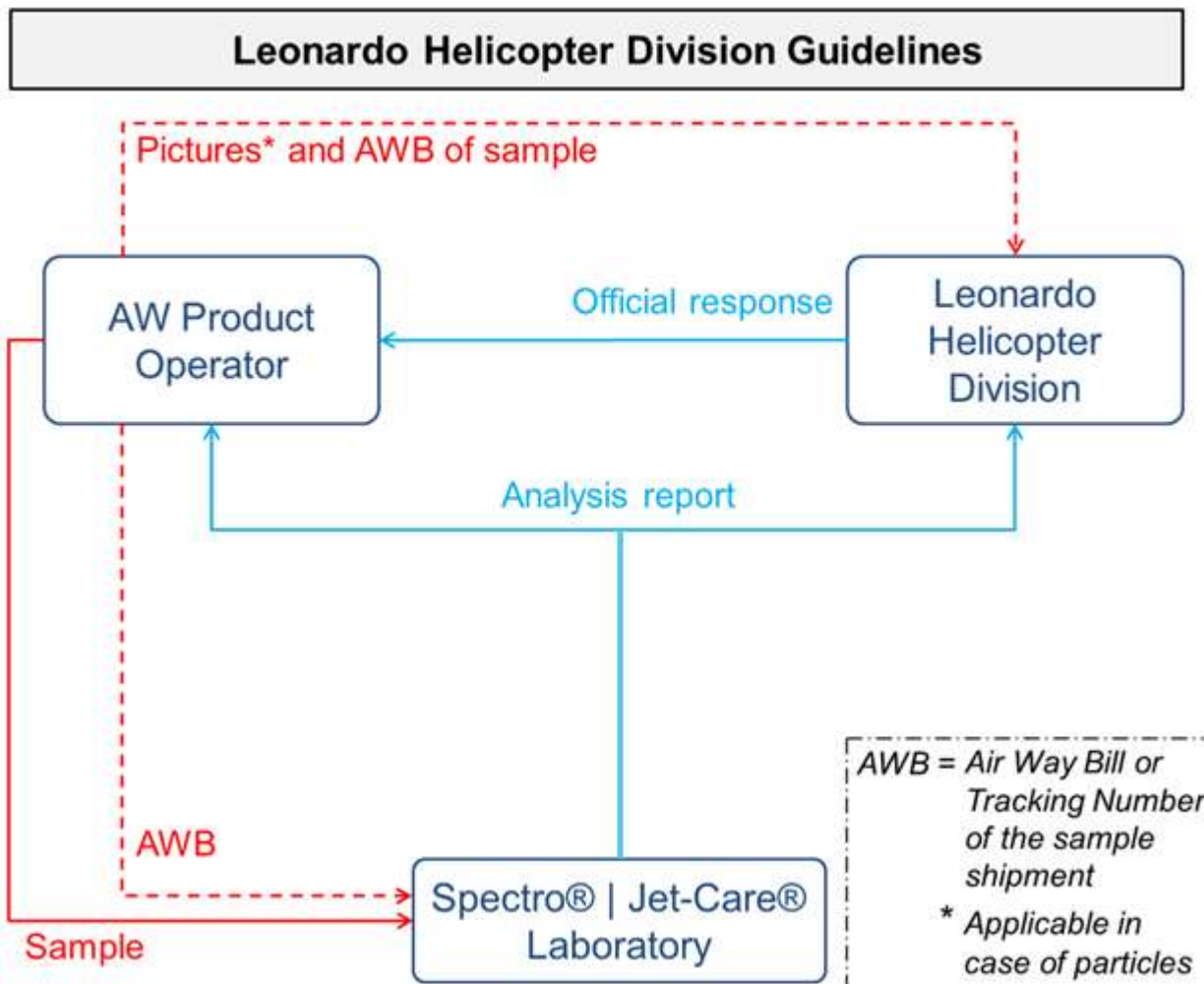
Dear Customer / Operator,

With the aim to further improve the effectiveness of Technical Services and guarantee a common approach among all helicopters of AW Family and AW109/AW119 Series, Leonardo Helicopters is pleased to confirm the agreement with *Spectro®* / *Jet-Care®* as supplier of spectrographic analysis, extending the support also to AW189 and AW169 helicopter models.

Following a request for analysis, *Spectro®* / *Jet-Care®* is able to quickly prepare dedicated reports, in accordance with Leonardo Helicopters standard, containing all the information needed to determine the origin of particles material collected in case of gearbox chip detection. Thanks to the contents of these reports, Leonardo Helicopters Product Support Engineering will be able to duly evaluate the event and provide Operators with the applicable corrective actions. To ensure the effectiveness of the reports prepared by *Spectro®* / *Jet-Care®*, the analysis request shall be submitted including all the details required by the applicable data modules included in the Maintenance Manual Section 60-80 *Standard Practice – Rotors – Miscellaneous* of applicable helicopter model.

In order to establish the fastest communication channel with our Operators and *Spectro®* / *Jet-Care®*, please find hereafter a flowchart with the guideline to be followed

in case of gearbox chip detection and subsequent necessity of laboratory analysis. For contacts and further details please visit the website www.spectro-oil.com to find the nearest laboratory analysis service.



Should you need any additional information, do not hesitate to refer to the point of contact provided with the Customer Support & Training Worldwide Directory, available on the Leonardo website at this link:

<http://www.leonardocompany.com/customer-support/elicotteri-helicopter/support/directory?WT.ac=Customer%20Support%20Directory>

Yours Sincerely,


Giovanni Cecchelli
Leonardo Helicopters
Vice President
Customer Support & Services Italy